

Export Charges		7. NES entries	
		■ Per entry	£50
L. Process and handling only		8. Storage	
Loose		■ All cargo per 100 kilos or part thereof, per day or part thereof	
Per kilo	16.76p	Commencing 24 hours before flight departure	£26.
Minimum	£35.91	■ Commencing 48 hours before flight departure	£53.
Unitised			
Type 1 – 6	£77.50	9. Air waybill fee	
Type 7 – 9	£67.93	■ May be applied in accordance with IATA resolution 512c	£2
Rebuild or re-contour shipper-built ULDs	£173.55	,	
		10. Data capture entries (Including ICS entries)	
Optional Export Charges		■ Full entry (per entry or HAWB)	£1
peronat export enarges		■ Electronic entry (per entry or HAWB)	£
Security charges (All cargo/mail including transhipments	s)	11. Processing, labelling	
X-ray security screening (per kilo)	23.94p	■ Per package	£
Minimum	£28.43		
All other methods of security screening (per kilo)	23.94p	12. Handling and security coverage	
(LHR only. Other stations on request)		All deliveries and collections for the vault need to be made air	side
Minimum (LHR only. Other stations on request)  Note: Shipments which are subject to x-ray screening and an additional method of security screening will attract charges for both security screening services.	<b>£119.69</b>	■ Vault handling and security coverage for VAL cargo and section 1, 2 and 5 (as defined by the TACT rules)	£25
		Use of vault (LHR only) requested by the agent, shipper or carrier (per kilo)	17
Amendment of an air waybill at the request of an agent, shipper or carrier		<b>▼</b> Minimum	£3
After receipt at airport of departure	£52.67	■ UK - VAL storage - Free period of 12 hours from delivery thereafter per day per 100kgs or part thereof	£5
Following an irregularity found by the carrier or his agent, resulting in an incorrectly rated air waybill, volume or tariff	£102.34	■ Vault opening hours on request, charge for out of hours	
Standard charge for checking dangerous goods and		13. Vulnerable cargo handling - per shipment	£4
pharmaceuticals on each presentation for export  Per air waybill (or HAWB) with up to 3 UN numbers			
and 10 pieces	£74.71	14. Providing proof of delivery in writing at the request of the agent, shipper or carrier	£4.
For each individual UN number entry/additional piece	£6.59	request of the agent, shipper of carrier	
Dry ice and/or Biological substance - Category B, Substance A	£44.29		
Dangerous goods in excepted quantity	£44.29	15. Documentation charges/print-outs	
Radioactive material in excepted quantity	£44.29	■ Duplicate/retrospective issue of movement certificate	£4
Lithium batteries excepted (ELI/ELM)	£44.29	■ Charge to print amended CSD's	£2
Undeclared dangerous goods administration fee	£150.22		
Pharma Time and Temperature sensitive health care	£44.89	16. Sight fee and witness attendance	
Pharma Handling per kilo COL +2°C to +8°C/ CRT +15°C to +25°C/ACT = Active container	7.78p	■ Per person, per hour or part thereof	£4
Pharma Handling minimum COL +2°C to +8°C/ CRT +15°C to +25°C/ACT = Active container	£11.07	17. Issuance of T1 documentation	£8
		CHARGES ARE SUBJECT TO ALTERATION WITHOUT NOTICE	work of a
. Live animal check		All charges published herein may be increased consistent with any extra time involved and will be assessed upon the chargeable weight on the air waybill ( in instances where consignments are split for customs entry purposes per en	master or ho
		consignment. All charges are stated in Great British Pounds.	

£34.12

6. Live tropical fish check

**▼** Per consignment

# **Import Charges** 1. Process and handling only All cargo (including perishables and through HAWBs received as part of a consolidation) (Loose per kilo) 33.52p ■ Unitised per net kilo 25.14p ■ Minimum (Loose/Unitised) £59.85 **Optional Import Charges** 2. Storage charges All cargo per 100 kilos or part thereof, per day for General/Vulnerable Cargo/Ullage cage & Cold room After 24 hours £26.93 After 48 hours £53.86 Note: Storage charges commence at 23,59 on the day following status 1 being set. When an import consignment is cleared and delivered in split lots upon request or received as manifested part tonsignments storage charges are applied to each part consignment with any appropriate minimum applied. Status 1 shall be calculated on the original MAWB status 1 date and not an amended date as a result of HAWBs being created after the original MAWB record. No amendment shall be made to storage charges where there are delays in collection and clearance caused by parties outside the control of dnata. For shipments that require BI to the agents ERTS facility the status 1 date will always be the date used to calculate storage. 3. Processing of bank delivery orders £37.11 4. Border inspection post (BIP) charges ■ Consignments which are removed to the approved border inspection post will be charged to the importer or the importer's agent Transport charges per consignment Cost + 10% ■ BIP facility applicable tariff charge Cost + 10% ■ DEFRA inspection charges will be invoiced **DEFRA + 10%** direct by DEFRA 5. Live animals to the animal reception centre (ARC) - LHR only Consignments of live animals, which are removed to the ARC, will be charged to the importer or the importer's agent Transport charges per consignment Cost + 10% ARC and DEFRA inspection charges Cost + 10% ▼ Transport to AQS provided by dnata - per kilo 11.07p Transport to AQS provided by dnata - minimium £83.01

6. Customs input entries (CIE)

Inter Airport Removal (IAR)

Customs clearance on behalf on consignee

Communication charge per entry (IMP)

■ Discharge of import NCTS documentation

TED Effected on behalf of an importer or agent.

7. Handling and security coverage		
lacksquare All deliveries and collections for the vault need to be made a	irside	
Use of vault (LHR only) requested by the agent shipper or carrier (per kilo)	17.36p	
■ Minimum	£37.71	
■ UK - VAL storage free period of 12 hours from arrival, thereafter per day per 100kgs or part thereof	£53.86	
▼ Vault opening hours on request, charge for out of hours	POA	
■ Vault handling and security coverage for VAL cargo and sections 1, 2 and 5 (as defined by the TACT rules).	£257.94	
■ <b>Note:</b> Requested by the agent, shipper or carrier as requiring special security mea Section 5 (per consignment)	sures including	
8. Vulnerable cargo handling per shipment	£47.88	
9. Pharmaceutical Handling		
■ Pharma Time and Temperature sensitive health care	£44.89	
■ Pharma Handling per kilo COL +2°C to +8°C/ CRT +15°C to +25°C/ACT = Active container	7.78p	
■ Pharma Handling minimum COL +2°C to +8°C/ CRT +15°C to +25°C /ACT = Active container	£11.07	
10. Fire blanket cover handling – (per blanket)		
11. Charges collect fee		
5.5% of freight and a	ll other charges	
■ Minimum	£19.75	
12. Sight fee and witness attendance		
■ Per person, per hour or part thereof	£46.09	
13. Providing proof of delivery in writing at the request of the agent, shipper or carrier		
14. Data capture entries (including ICS entries/ ACI/ PLAC	CI)	
▼ Full entry (per entry or HAWB)	£14.07	
■ Electronic Entry, per entry or HAWB (including AWB scans)	£8.68	
■ Non receipt automated FFM	£19.00	
■ Non receipt automated AIS truck arrival	£8.68	

All of the charges published are for UK customs clearance and ground handling services for dnata and handled carriers.

# CHARGES ARE MINIMUM AND SUBJECT TO ALTERATION WITHOUT NOTICE.

£57.46

£23.94

£23.94

£14.37

All imports can be subject to HM Customs Duty, Excise and VAT (the charges being dependent upon the type and value of the goods).

Should there be any queries; reference should be made to the HM Customs Manual, volumes 1, 2, 3.

Import charges are levied for processing handling and warehousing of cargo up to the point of HM Customs clearance and delivery, and are mandatory.

Export charges are levied for the processing, handling and warehousing of cargo, and are mandatory.

**Network Directory** 

# dnata Operations

#### Stacey Shortall

Chief Operating Officer - UK & Ireland E: stacey.shortall@dnata.co.uk

#### Mick Southall

Operations Director Cargo UK E: mick.southall@dnata.co.uk

## **Commercial**

#### Paul Fallon

Chief Commercial Officer - UK & Europe E: paul.fallon@dnata.co.uk

#### Joe Ellis

Head of National Accounts E: joe.ellis@dnata.co.uk

#### Divva Parmar

Head of National Accounts E: divya.parmar@dnata.co.uk

E: business.development@dnata.co.uk



# Cargo Point, Bedfont Road, Stanwell, Middlesex TW19 7LU

T: 01784-425 100 F: 01784-255 057 cp.dutymanager@dnata.co.uk

# West Point, Units 1 and 2,

Northumberland Close. Stanwell, Middlesex TW19 7LN T: 01784-424 700 F: 01784-425 111 officewp.imports@dnata.co.uk

# Building 521a

Stirling Road, London Heathrow Airport, TW6 3JJ T: 0208-283 3837 F: 0870-191 2971 b521.dutymanager@dnata.co.uk

**Unit One, dnata City West,** Northumberland Close, Stanwell, Middlesex T: 01784-422 700 F: 01784-246 214 u1.dutymanager@dnata.co.uk

# Unit Two, dnata City West,

Northumberland Close, Stanwell, Middlesex TW19 7LN T: 01784-425 000 F: 01784-245 080 u2.dutymanager@dnata.co.uk

# 6 Unit Three, dnata City West,

Northumberland Close Stanwell, Middlesex TW19 7LN T: 01784-422 888 F: 01784-246 783 u3.dutymanager@dnata.co.uk

## **7** dnata City East,

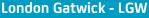
Bedfont Road, Staines, Middlesex TW19 7NL T: 01784-425 100 F: 01784-245 122 dceast.dutymanager@dnata.co.uk

## **Manchester - MAN**



#### dnata City North

2 Pinfold Lane Manchester Airport M90 5YF T: 0161-435 2300 F: 0161-435 2311 lead.agent@dnata.co.uk





#### Unit 2a & 2b Gatwick Cargo.

West Sussex RH6 0SQ T: 0845-177 0596 F: 0845-177 0598 lgw.lead@dnata.co.uk

## **Regional Cargo Facilities**

### Birmingham Airport

The Argosy Building, Birmingham B26 3QN T: 0121-767 9900 F: 0121-782 6937 bhx.ops@dnata.co.uk

**Glasgow Airport** Cargo Terminal, Building 7/8 Nevis Way, Abbotsinch, Paisley PA3 2SS T: 0141-847 4570 F: 0141-847 4571 gla.cargo@dnata.co.uk

#### Newcastle Airport

Unit 1, Transit Building, Freightway Village, Woolsington, Newcastle Upon Tyne NE13 8BH T: 0191-214 2700 F: 0191-214 2714 ncl.cargo@dnata.co.uk

**Regional Trucking Office** dnata City North 2 Pinfold Lane Manchester Airport M90 5YF T: 0845-177 0558 regionaltrucking@dnata.co.uk

