



BRUSSELS AIRPORT

Terminal Handling Charges

dn-AOP-DBG-COM-FRM-001

Rev.: 7.0

valid from January 1st 2025
until December 31st 2025

- 0 General Warehouse Services
- 1 Import
- 2 Export
- 3 Storage
- 4 Security
- 5 Extra Services
- 6 Ramp Handling
- 7 Courier Services

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0 General Warehouse Services		Item	Unit price	Minimum
0.1 Warehouse Handling				
a Truck Loading / Unloading				
Bulk Loose (at acceptance or delivery)	per kg	€ 0,078	€ 69,21	
ULD / Stack empty	per unit	€ 67,98		
Wooden skids	per skid	€ 11,12	€ 74,15	
b Warehouse Breakdown / Build up				
Handling	per kg	€ 0,173	€ 352,23	
0.2 Use of Equipment				
< 5 tons forklift (driver included)	per 1/2 hour	€ 203,93		
> 5 tons forklift (driver included)	per 1/2 hour	€ 253,36		
BT	per 1/2 hour	€ 203,93		
All other equipment on request		+15% admin fee		
0.3 Use of manpower				
On weekday during daytime From 07:00 until 21:00	per 1/2 hour	€ 51,90		
On weekday out of daytime, Saturday, Sunday and Holidays	per 1/2 hour	€ 67,98		
0.4 Measuring or weighing of shipments				
a Weighing or reweighing of shipments				
loose	per kg	€ 0,104	€ 43,25	
BUP	per ULD	€ 33,73		
b Measuring of shipments				
loose	per piece	€ 7,80		
BUP	per ULD	€ 22,73		
0.5 ULD handling				
a Preparing of pallet stack (max 20 pallets)	per stack	€ 123,59		
b Releasing/renetting of ULD's (BUP)	per event	€ 59,32		
c ULD cleaning	per ULD	+15% admin fee		
d Horse stable ULD cleaning (external costs)	per stable	+15% admin fee		
e Horse stable ULD disinfection (external costs)	per stable	+15% admin fee		
f Building / Breakdown of (AVI) stables (external costs)	per stable	+15% admin fee		
g Completion of horse stable checklist (external costs)	per stable	+15% admin fee		
h Supplementary ULD inventory	per inventory	€ 61,80		
0.6 Human remains				
Human remains (handling) (on top of contractual general cargo kg handling rate)	per HUM	€ 154,49		
0.7 Breakdown				
(no documentation handling, only manual labour)				
Breakdown from MAWB to HAWB	per kg	€ 0,198	€ 98,88	
Breakdown from HAWB to PO-number	per kg	€ 0,371	€ 185,39	

0.8 ULD material

a ULD material

Corner rope	per running metre	€ 5,69	
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b Wooden boards: treated as per ISPM 15 regulation

15 cm x 300 cm x 2,5 cm	per board	€ 14,58	
15 cm x 200 cm x 2,5 cm	per board	€ 9,77	
15 cm x 100 cm x 4,0 cm	per board	€ 4,94	

c Wooden beams: treated as per ISPM 15 regulation

9 cm x 9 cm x 200 cm	per beam	€ 19,15	
9 cm x 9 cm x 300 cm	per beam	€ 29,17	

d Wooden pallets

Euro pallet	per pallet	€ 38,86	
Wooden one-way pallet	per pallet	€ 15,27	

e Lashing material

Double stud lock	per piece	€ 12,98	
Lashing rings	per piece	€ 16,07	
Straps	per strap	€ 41,90	
Wedge	per piece	€ 2,97	

0.9 Plastics

a Extra layer of weatherisation plastic foil

Main deck ULD >10ft	per ULD/layer	€ 18,65	
Main deck ULD 10ft	per ULD/layer	€ 12,35	
Lower deck ULD	per ULD/layer	€ 9,15	
LD3 container	per ULD/layer	€ 8,18	
Extra top layer	per layer	€ 7,92	

b Wrapping material

Main deck ULD >10ft	per ULD	€ 30,74	
Main deck ULD 10ft	per ULD	€ 23,22	
Lower deck ULD	per ULD	€ 13,96	
Lower deck Container	per ULD	€ 8,99	
Skid	per skid	€ 6,18	

0.10 Additional Service charges

DGR Tags	per tag	€ 3,47	
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1	Import	Item	Unit price	Minimum
1.1	Customs Delivery Order			
a	General Cargo (shipments built on skids)			
	Shipment between up to 1500kg	per awb		€ 140,00
	Surcharge above 1500kg	per kg	€ 0,025	
b	Pharmaceuticals			
	Shipment between up to 1500kg	per awb		€ 140,00
	Surcharge above 1500kg	per kg	€ 0,025	
c	Live Animals			
	Live Animals (Transport to Acic and Veterinary check included)	per awb	€ 21,01/100 kg	€ 250,00
d	Valuables			
	Valuables	per awb		€ 175,00
e	Cash Account Customers			
	Shipment between up to 1500kg	per awb		€ 140,00
	Surcharge above 1500kg	per kg	€ 0,025	

Payment methods: Bancontact or Credit Card

1.2	Customs			
	Use of Customs Verification Hall in case of absence 39Z	per kg	€ 0,068/kg	€ 25,96

1.3	Veterinary Control / Phytosanitary check			
	Documentation fee service in case of FAVV check			€ 74,15
	Control cost:		as per external company rates	
	as per official tariffs of the Ministry of Agriculture			
	Human consumption products		+15% admin fee	
	Phyto sanitary-Inspection		+15% admin fee	
	Transport to Central Inspection Hall	per transport	€ 55,61	
	Use of external infrastructure, if applicable		+15% admin fee	

1.4	Border Inspection Post NHC			
	Documentation fee service in case of FAVV check			€ 74,15
	Control cost:		as per external company rates	
	as per official tariffs of the Ministry of Agriculture		+15% admin fee	
	Use of facilities	per 100 kg	€ 19,77	€ 166,84
	Storage NHC (free period of 24 hours)			
	- per 24 hour or part thereof	per 100 kg	€ 53,15	€ 166,84
	Guidance by NHC staff			
	In case of re-icing or other special service	per awb		
	In the unlikely event the BIP suffers severe infestation caused by the shipment, charges will apply:			
	If the BIP has to close during multiple days	per 24 hrs	€ 5.160,00	
	Disinfection BIP	as per external company rates	+15% admin fee	

1.5 Additional Import charges

a Express shipments (prio handling upon request) - additional charge per awb

AWB 0-24 kg	per awb	€ 49,44	
AWB 25-74 kg	per awb	€ 74,15	
AWB 75-149 kg	per awb	€ 98,88	
AWB 150-299 kg	per awb	€ 123,59	
AWB > 300 kg	per kg	€ 0,041	€ 148,30

b AVI Handling

AVI Handling	per awb	+15% admin fee	
Special animal care (feeding, cleaning, etc,...)	per awb	+15% admin fee	
Purchase of special products	per awb	+15% admin fee	

c Slot Booking App

Green Lane users*	per awb	no charge	
No show or late cancellation of slot	per slot	€ 37,08	
Red Line users Admin fee	per awb	€ 18,54	

Late cancellation = less than 60 min before booked slot

* Our list of Registered Digital Green Lane users is solely and entirely based upon information provided by ACB.

Agents will be invoiced accordingly. Agent based on Customs Delivery Order.

The list of Digital Green Lane users will be updated according to communication by ACB.

Untimely communication is out of our control and must be taken up with ACB.

d Others

Additional VAL charges (as per external company rates)	per awb	+15% admin fee	
Bank shipments admin fee	per awb	€ 72,92	
Non delivery fee (per awb)	per awb		€ 164,84
Collect charges (per awb)	per awb	3%	
CCA fee (per awb)	per awb	€ 83,70	

2	Export	Item	Unit price	Minimum
2.1	FWB / FHL input			
		FWB full data capture	per awb	€ 16,21
		FHL full data capture	per Hawb	€ 16,21
2.2	Customs			
		Customs documentation fee for NCTS (Including presentation to customs, sealing of trucks and use of dnata customs deposit)	per document	€ 78,85
		Customs documentation fee for NCTS for destinations other than airport	per document	€ 139,66
		Customs documentation fee for other documents than NCTS/T1	per document	€ 126,07
		Preparation and Transmission of ECS messages (IE507)	per awb	€ 41,46
		Incorrect or missing ECS message	per awb	€ 73,80
2.3	Dangerous Goods check			
	a Non-radioactive shipments			
		Per document (including 1 collo)	per shipper's declaration	€ 86,51
		Per extra UN-line	per extra UN-line	€ 9,05
		Per Refusal check	per shipper's declaration	€ 388,08
	b Radioactive shipments RRW / RRY			
		Per document (including 1 collo)	per shipper's declaration	€ 99,49
		Per extra UN-line	per extra UN-line	€ 10,13
		Per Refusal check	per shipper's declaration	€ 388,08
	c Small check (ICE / RRE / REQ / RDS / ELM / ELI / MAG)			
		Per document (including 1 collo)	per awb	€ 51,90
		Per Refusal check	per awb	€ 388,08
	d Non-declared dangerous goods			
		Hidden dangerous goods	per incident	€ 388,08
	e ADR-documentation			
		Per truck	per document	€ 53,76
	f IMDG-documentation			
		Per truck	per document	€ 53,76
2.4	AVI check			
		Per awb - as per ACIC invoice	per awb	+15% admin fee
		Recheck fee - as per ACIC invoice	per awb	+15% admin fee
2.5	Pharma Healthcare check			
		IATA check of Time and Temperature Sensitive shipments (including temperature monitoring in pharma warehouse)	per awb	€ 58,46
		Refusal check	per awb	€ 388,08
2.6	Perishable check			
		Perishable check	per awb	€ 58,46
		Refusal check	per awb	€ 388,08
2.7	HUM check			
		Human remain check	per awb	€ 51,90
		Refusal check	per awb	€ 388,08

2.8 Additional Export charges

a Express shipments (prio handling upon request) - additional charge per awb

AWB 0-24 kg	per awb	€ 49,44	
AWB 25-74 kg	per awb	€ 74,15	
AWB 75-149 kg	per awb	€ 98,88	
AWB 150-299 kg	per awb	€ 123,59	
AWB > 300 kg	per kg	€ 0,038	€ 148,30

b Recollection of shipments by agents after physical acceptance

Return to agent	per kg	€ 0,092/kg	€ 92,69
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c Labelling of shipments

Per label supplied by customs agent	per label	€ 2,48	€ 45,73
Per label not supplied by customs agent	per label	€ 4,33	€ 45,73

d Not ready for carriage shipments

Shipments charged per awb (see definition NRFC)	per awb	€ 388,08	
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e AVI Handling

AVI Handling	per awb	+15% admin fee	
Special animal care (feeding, cleaning, etc,...)	per awb	+15% admin fee	
Purchase of special products	per awb	+15% admin fee	

f Slot Booking App

Green Lane users*	per awb	no charge	
No show or late cancellation of slot	per slot	€ 37,08	
Red Line users Admin fee	per awb	€ 18,54	

Late cancellation = less than 60 min before booked slot

* Our list of Registered Digital Green Lane users is solely and entirely based upon information provided by ACB.

Agents will be invoiced accordingly. Agent is based on Issuing agent on AWB.

The list of Digital Green Lane users will be updated according to communication by ACB.

Untimely communication is out of our control and must be taken up with ACB.

g Preparation CMR

Paper CMR	per CMR	€ 30,96	
e-CMR	per CMR	€ 30,96	

2.9 Administration fees for special shipments

Sporting and war arms and/or spare parts for arms	per awb	€ 112,64	
Valuables: as per external vault rates	per awb	+15% admin fee	

Ready for Carriage conditions

If one or more conditions below are not full-filled the not ready for carriage (NRFC) fee will be applicable:

a. Before offering the consignment, the ground handler has received a correct and complete electronic Air Waybill (e-AWB), in accordance with the IATA TACT rules and the technical specifications IATA cargo IMP (FWB).

b. The consignment is offered together with the Air Waybill (except E-freight) and is compliant with all customs formalities.

c. The consignment is offered palletized in one lot on the floor of the shed or at the rear of the truck.

Exception: The consignment is a ULD and mentioned as such on the Air Waybill.

d. The consignment has to be delivered in such a way that can be verified that the pieces, the weight and all labels are in accordance with the Air Waybill. The consignment must also be controllable on damage and in accordance with the IATA Dangerous Goods Regulations.

e. The security status of the consignment is SPX in accordance with the current EU regulations.

3 Storage for import and export shipments		Item	Unit price	Minimum
3.1 General Cargo				
Free storage first 24 hours for import shipments - per 24 hour or part thereof	per kg	€ 0,164/kg	€ 85,50	
Free storage first 48 hours for export shipments - per 24 hour or part thereof				
3.2 Pharmaceuticals				
Free storage first 6 hours for import / export shipments - per 24 hour or part thereof	per kg	€ 0,187/kg	€ 93,92	
3.3 Perishables				
Free storage first 6 hours for import / export shipments - per 24 hour or part thereof	per kg	€ 0,187/kg	€ 93,92	
3.4 Dangerous goods				
a Non-radioactive shipments				
Free storage first 6 hours for import / export shipments - per 24 hour or part thereof	per kg	€ 0,179/kg	€ 93,92	
b Radioactive shipments RRW / RRY				
Free storage first 6 hours for import / export shipments - per 24 hour or part thereof	per kg	€ 0,295/kg	€ 125,00	
3.5 Valuables				
as per external company rates	per awb	+15% admin fee		
3.6 ULD				
Built up (general - pharma - perishable)	per ULD / per day	€ 46,44		
Empty	per ULD / per day	€ 25,80		
4 Security		Item	Unit price	Minimum
4.1 Loose cargo				
Screening inside timeframe per awb	per kg	€ 0,175	€ 80,34	
Screening outside timeframe surcharge per awb	per awb	€ 302,79		
Screening at third party		+15% admin fee		
Inside timeframe				
EDD: Monday-Friday: 21:00 - 22:00				
X-ray: Monday-Friday: 07:00 - 08:00 / 12:00 - 13:00 / 17:00 - 18:00				
Limited to 90kg				
Dims: 100x100 (WxH) - 200kg				
Saturday - Sunday - Public Holidays are considered outside timeframe				
Additional remarks				
a Screening time frames are subject to changes. Please check with Security@dnata.be for the current valid timeframes.				
b BUP's cannot be screened. Costs for breakdown and rebuild are in addition to the security cost.				
c When multiple methods are needed to secure a shipment (HRCM, refused for a method, etc..) each screening method will be charged per rate mentioned. This also applies when a shipment can not be made secure using different screening methods.				
d If the secure shipment is not demonstrably tamper-proof packaged, it may be taken back for repackaging and re-screening before being re-offered. If no screening audit trail is available upon re-delivery, the shipment will be considered unsecure.				
e Any remarks regarding screening must be reported to security@dnata.be within 7 days. Remarks submitted after this timeframe will not be accepted.				
HRCM				
For HRCM (High Risk Cargo): screening fees x 2 since double screening mandatory				
4.2 Guarding				
Security guard	per hour	+15% admin fee	3hrs minimum	
4.3 Security Seals				
Seal	per seal	€ 5,31		

5 Special Services		Item	Unit price	Minimum
5.1 Pictures and CCTV				
	Provide digital pictures (per set of 3 pictures)	per awb	€ 71,19	
	Per additional set of 3 pictures		€ 32,75	
	CCTV research upon request	per awb	€ 148,30	
	Damage report with pictures for cargo damaged upon arrival	per damage report	€ 43,25	
5.2 Monitoring of Coolchain				
	Status check of active cool containers every 4 hrs	per unit / per 24 hr	€ 26,57	
	Recharging and handling of active cool containers under power (no batteries)	per unit / per 24 hr	€ 33,37	
	Temperature check of RFS to ensure coolchain process	per truck / per event	€ 10,63	
	Physical relocation of shipments to another temperature zone with a minimum charge	per kg	€ 13,35	€ 46,96
	Batteries Model D (recharge active cool units)	per set of 2 batteries	€ 23,48	€ 46,96
	Refill Dry Ice - as per external company rates		+15% admin fee	
5.3 Admin requests				
	Provide POD	per request	€ 6,38	
	Provide manifest	per request	€ 6,38	
	Provide copies of documents	per AWB	€ 6,06	€ 43,25
	Printing or scanning of documents for E-freight	per AWB	€ 49,44	
	Provide additional document to invoice	monthly charge	€ 147,75	
		per request	€ 6,38	
5.4 Request badges				
	Request badges / airport badges (max. 2 persons) Incl 2 hrs guidance from staff	per request	€ 361,20	
5.5 Transport services				
a Transfer of goods to another handler				
	Bulk	per kg	€ 0,066	€ 67,98
	ULD	per Unit	€ 43,25	€ 71,41
b Transport				
	Wide body (single movement/transport import or export) to passenger zone	per transport	€ 166,84	
	Narrow body (single movement/transport import or export) to passenger zone	per transport	€ 101,34	
	Apron 50-51 or baggage room area (single movement/transport import or export)	per transport	€ 117,41	
	Transport between warehouse at Brucargo and other sites at the Brucargo area (single movement/transport import or export)	per transport	€ 59,32	
	Transport to Central Inspection Hall (single movement/transport import or export)	per transport	€ 59,32	
c Quick ramp transfer (Min transfer time ATA -ATD 3hrs)				
	AWB 0-24kg	per AWB	€ 63,41	
	AWB 25-74 kg	per AWB	€ 82,42	
	AWB 75-149 kg	per AWB	€ 95,10	
	AWB 150-299 kg	per AWB	€ 114,12	
	AWB above 300 kg	per kg	€ 0,045	€ 158,51
e Transport of VAL shipments				
	Handling fee per flight and transportation between vault and aircraft. Waiting times: all as per security company rates		+15% admin fee	
	Normal VAL embargo during weekends and on official Belgian holidays			
	<u>Opening hours vault:</u>			
	Day 1 until Day 5: 06.00 - 21.00 LT			
	Day 6 & 7: closed			
	Services outside above opening hours and in weekends, on request and will be charged.			
5.6 Disposal / Destruction of refused shipments				
	Fixed cost per awb		€ 271,89	
	+ External cost of destruction (as per external company rates)		+15% admin fee	
	Additional costs:			
	+ Storage cost, if applicable		as per §3	
	+ All other charges (i.e. customs charges, veterinary control, ...)		+15% admin fee	

6 Ramp Handling		Item	Unit price	Minimum
6.1 Starting equipment				
	G.P.U. (minimum 1 hour)	per hour	€ 308,98	
	Air Starter	per start	€ 376,95	
	Air Starter - standby only	per unit	€ 185,39	
6.2 Tractors				
	Tractor (manpower included)	per 1/2 hour	€ 185,39	
6.3 Passenger steps				
	Adjustable (non-motorised)	per half hour	€ 117,41	
6.4 Loading equipment				
	Maindeck pallet loader (incl. employee)	per half hour	€ 432,57	€ 865,13
	L/D container/palletloader (incl. employee)	per half hour	€ 234,82	€ 463,46
	Container/pallet transporter (incl. employee)	per half hour	€ 216,28	
	Conveyor belt	per hour	€ 135,95	
	Tailstand	per hour	€ 61,80	€ 179,20
6.5 Rolling equipment (non-motorised)				
	LD3 dolly	per hour	€ 34,61	
	10 FT Dolly	per hour	€ 43,25	
	20 FT Dolly	per hour	€ 86,51	
	Baggage or cargo cart	per hour	€ 26,64	
	HUM cart	per hour	€ 76,63	
	DG cart	per hour	€ 76,63	
	Trent dolly	per hour	€ 191,57	
	Pharma dolly		+15% admin fee	
6.6 Miscellaneous services				
	Toilet service	per occasion	€ 315,16	
	Water service	per occasion	€ 315,16	
	Operations personnel	per half hour	€ 135,95	
	Cleaning service	per service	€ 265,72	
6.7 Pushback and towing				
a Push out on terminal				
	Narrow body aircraft	per event	€ 247,18	
	Wide body aircraft	per event	€ 432,57	
b Towing (incl. driver)				
	Narrow body aircraft	per event	€ 617,95	
	Wide body aircraft	per event	€ 617,95	
c Talk out				
	Talk out - Technical push back	per event	€ 160,67	
d Tow bar				
	Tow bar	per occasion	€ 98,88	
6.8 Turn around on MTOW in ton rate				
	Cat 1 up to 10 ton	per occasion	on request	
	Cat 2 11 - 25 ton	per occasion	on request	
	Cat 3 26 - 50 ton	per occasion	on request	
	Cat 4 51 - 75 ton	per occasion	on request	
	Cat 5 76 - 100 ton	per occasion	on request	
	Cat 6 101 - 140 ton	per occasion	on request	
	Cat 7 141 - 190 ton	per occasion	on request	
	Cat 8 191 - 320 ton	per occasion	on request	
	Cat 9 + 320 ton	per occasion	on request	
6.9 De-icing				
	Cat 5	per occasion	€ 1.050,52	
	Cat 6	per occasion	€ 1.180,29	
	Cat 7	per occasion	€ 1.396,57	
	Cat 8 & 9	per occasion	€ 1.501,62	
	De-icing fluid	per litre	€ 14,21	
	Stand-by fee	per hour	€ 308,98	
	Supervision (visual check)	per occasion	€ 203,93	

6.10 Other

Coordination crew (hotel, transport)	per event	€ 247,18	
Load Control for Weight and Balance	per event	€ 556,16	

6.11 Crew / groom / pax transportation (single fare)

Transport airside: cargo terminal apron (1-7 persons)		+15% admin fee	
Standby fee		+15% admin fee	
Subject to 50% non cumulative surcharge if STA/ATA of crew pick-up is during night (21.00h - 06.00h, Sundays & Holidays)			

6.12 Cancellation fee

If flight is cancelled > STD -24h		no charge	
If flight is cancelled between STD -23h59 and -12h		25% of the basic handling tariff	
If flight is cancelled between STD -11h59		50% of the basic handling tariff	

6.13 Special surcharges

a Late Arrival Fees

Allowing a buffer of 1 hour, if ATA > STA + 1hr		a 5% surcharge on the basic handling tariff will be applicable, per started hour, with a maximum of 25%	
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b Surcharge for nights, Sundays and legal holidays

A 50% surcharge will be applicable on the basic handling tariffs of passenger flights, cargo flights and technical stops, for providing the services at night (21h - 06h00LT), on Sundays and legal holidays.

c Split handling

In case the ground time exceeds 6 hours		+20% on the basic handling tariff	
In case handling is performed over 2 calendar days		+100% on the basic handling tariff	

d Other apron handling

Handling is performed on another apron than apron 9		€ 2.300,00	
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6.14 Airport fee

As amended by the airport authorities, and subject to 15% administration charge.
<http://www.brusselsairport.be/en/cf/res/pdf/corp/en/tariffs1604v2>

7 Courier Services			
	Item	Unit price	Minimum
Truck Loading / Unloading			
Bulk Loose	per kg	€ 0,085	€ 74,15
ULD	per unit	€ 61,80	
Warehouse Mail Handling			
Handling	per kg	€ 0,191	€ 67,98