

onata

Terminal handling charges tariff

United Kingdom

Effective: 01 October 2024



Export Charges

1. Process and handling only

▼ Loose	
▼ Per kilo	15.44p
▼ Minimum	£33.09
▼ Unitted	
▼ Type 1 – 6	£71.43
▼ Type 7 – 9	£62.60
▼ Rebuild or re-contour shipper-built ULDs	£159.95

Optional Export Charges

2. Security charges (All cargo/mail including transshipments)

▼ X-ray security screening (per kilo)	22.06p
▼ Minimum	£26.20
▼ All other methods of security screening (per kilo) (LHR only. Other stations on request)	22.06p
▼ Minimum (LHR only. Other stations on request)	£110.31
▼ Note: Shipments which are subject to x-ray screening and an additional method of security screening will attract charges for both security screening services.	

3. Amendment of an air waybill at the request of an agent, shipper or carrier

▼ After receipt at airport of departure	£48.54
▼ Following an irregularity found by the carrier or his agent, resulting in an incorrectly rated air waybill, volume or tariff	£94.32

4. Standard charge for checking dangerous goods and pharmaceuticals on each presentation for export

▼ Per air waybill (or HAWB) with up to 3 UN numbers and 10 pieces	£68.85
▼ For each individual UN number entry /additional piece	£6.07
▼ Dry ice and/or Biological substance - Category B, Substance A	£40.82
▼ Dangerous goods in excepted quantity	£40.82
▼ Radioactive material in excepted quantity	£40.82
▼ Lithium batteries excepted (ELI/ELM)	£40.82
▼ Undeclared dangerous goods administration fee	£138.44
▼ Pharma Time and Temperature sensitive health care	£41.37
▼ Pharma Handling per kilo COL +2°C to +8°C/ CRT +15°C to +25°C / ACT = Active container	7.17p
▼ Pharma Handling minimum COL +2°C to +8°C/ CRT +15°C to +25°C / ACT = Active container	£10.20

5. Live animal check

▼ Per consignment	£57.36
-------------------	--------

6. Live tropical fish check

▼ Per consignment	£31.44
-------------------	--------

7. NES entries

▼ Per entry	£46.88
-------------	--------

8. Storage

▼ All cargo per 100 kilos or part thereof, per day or part thereof	
▼ Commencing 24 hours before flight departure	£24.82
▼ Commencing 48 hours before flight departure	£49.64

9. Air waybill fee

▼ May be applied in accordance with IATA resolution 512c	£20.96
--	--------

10. Data capture entries (Including ICS entries)

▼ Full entry (per entry or HAWB)	£12.96
▼ Electronic entry (per entry or HAWB)	£8.00

11. Processing, labelling

▼ Per package	£7.17
---------------	-------

12. Handling and security coverage

▼ All deliveries and collections for the vault need to be made airside	
▼ Vault handling and security coverage for VAL cargo and section 1, 2 and 5 (as defined by the TACT rules)	£237.72
▼ Use of vault (LHR only) requested by the agent, shipper or carrier (per kilo)	16.00p
▼ Minimum	£34.75
▼ UK - VAL storage - Free period of 12 hours from delivery thereafter per day per 100kgs or part thereof	£49.63
▼ Vault opening hours on request, charge for out of hours	POA

13. Vulnerable cargo handling - per shipment

▼ Providing proof of delivery in writing at the request of the agent, shipper or carrier	£40.26
---	--------

15. Duplicate/retrospective issue of movement certificate

▼	£39.16
---	--------

16. Issue of TREM card

▼	£39.16
---	--------

17. Sight fee and witness attendance

▼ Per person, per hour or part thereof	£44.68
--	--------

18. Issuance of T1 documentation

▼	£77.77
---	--------

▼ **CHARGES ARE SUBJECT TO ALTERATION WITHOUT NOTICE**
All charges published herein may be increased consistent with any extra time, work or expense involved and will be assessed upon the chargeable weight on the air waybill (master or house) or in instances where consignments are split for customs entry purposes per entered part of each consignment. All charges are stated in Great British Pounds.

Cash payments are subject to a 5% surcharge.

Import Charges

1. Process and handling only

▼ All cargo (including perishables and through HAWBs received as part of a consolidation) (Loose per kilo)	30.89p
▼ Unitised per net kilo	23.17p
▼ Minimum (Loose / Unitised)	£55.16

Optional Import Charges

2. Storage charges

▼ All cargo per 100 kilos or part thereof, per day for General/Vulnerable Cargo/Ullage cage & Cold room	
▼ After 24 hours	£24.82
▼ After 48 hours	£49.63

▼ **Note:** Storage charges commence at 23.59 on the day following status 1 being set. When an import consignment is cleared and delivered in split lots upon request or received as manifested part shipments, storage charges are applied to each part consignment with any appropriate minimum applied. Status 1 shall be calculated on the original MAWB status 1 date and not an amended date as a result of HAWBs being created after the original MAWB record. No amendment shall be made to storage charges where there are delays in collection and clearance caused by parties outside the control of dnata. For shipments that require BI to the agents ERTS facility the status 1 date will always be the date used to calculate storage.

3. Processing of bank delivery orders **£34.20**

4a. Border inspection post (BIP) charges

▼ Consignments which are removed to the approved border inspection post will be charged to the importer or the importer's agent	
▼ Transport charges per consignment	Cost + 10%
▼ BIP facility applicable tariff charge	Cost + 10%
▼ DEFRA inspection charges will be invoiced direct by DEFRA	DEFRA + 10%

4b. Live animals to the animal reception centre (ARC) – LHR only

▼ Consignments of live animals, which are removed to the ARC, will be charged to the importer or the importer's agent	
▼ Transport charges per consignment	Cost + 10%
▼ ARC and DEFRA inspection charges	Cost + 10%
▼ Transport to AQS provided by dnata - per kilo	10.20p
▼ Transport to AQS provided by dnata - minimum	£76.50

5. Customs input entries (CIE)

▼ Customs clearance on behalf on consignee	£52.95
▼ TED Effected on behalf of an importer or agent. Communication charge per entry (IMP)	£22.06
▼ Discharge of import NCTS documentation	£13.24

6. Handling and security coverage

▼ Vault handling and security coverage for VAL cargo and sections 1, 2 and 5 (as defined by the TACT rules). Pharmaceutical Handling	
▼ All deliveries and collections for the vault need to be made airside	
▼ Requested by the agent, shipper or carrier as requiring special security measures including Section 5 (per consignment)	£237.72
▼ Use of vault (LHR only) requested by the agent shipper or carrier (per kilo)	16.00p
▼ Minimum	£34.75
▼ UK - VAL storage free period of 12 hours from arrival, thereafter per day per 100kgs or part thereof	£49.63
▼ Vault opening hours on request, charge for out of hours	POA
▼ Vulnerable cargo handling per shipment	£44.13
▼ Pharma Time and Temperature sensitive health care	£41.37
▼ Pharma Handling per kilo COL +2°C to +8°C / CRT +15°C to +25°C / ACT = Active container	7.17p
▼ Pharma Handling minimum COL +2°C to +8°C / CRT +15°C to +25°C / ACT = Active container	£10.20

7. Charges collect fee

5.5% of freight and all other charges

▼ Minimum	£18.20
-----------	---------------

8. Sight fee and witness attendance

▼ Per person, per hour or part thereof	£42.47
--	---------------

9. Providing proof of delivery in writing at the request of the agent, shipper or carrier **£40.26**

10. Data capture entries (including ICS entries)

▼ Full entry (per entry or HAWB)	£12.96
▼ Electronic entry (per entry or HAWB)	£8.00

All of the charges published are for UK customs clearance and ground handling services for dnata and handled carriers.

CHARGES ARE MINIMUM AND SUBJECT TO ALTERATION WITHOUT NOTICE.

All imports can be subject to HM Customs Duty, Excise and VAT (the charges being dependent upon the type and value of the goods).

Should there be any queries; reference should be made to the HM Customs Manual, volumes 1, 2, 3.

Import charges are levied for processing handling and warehousing of cargo up to the point of HM Customs clearance and delivery, and are mandatory.

Export charges are levied for the processing, handling and warehousing of cargo, and are mandatory.

Cash payments are subject to a 5% surcharge.

dnata Network Directory

Stacey Shortall

Chief Operating Officer - UK & Ireland
UK & Ireland
E: stacey.shortall@dnata.co.uk

Mick Southall

Operations Director Cargo UK
UK & Ireland
E: mick.southall@dnata.co.uk

Business Development Team

Paul Fallon

Chief Commercial Officer - UK & Europe
E: paul.fallon@dnata.co.uk

Fenella Sloane

Commercial Contracts Manager
E: fenella.sloane@dnata.co.uk

Business Development Enquires

E: business.development@dnata.co.uk

London Heathrow - LHR



- 1** Cargo Point, Bedford Road, Stanwell, Middlesex
TW19 7LJ
T: 01784-425 100
F: 01784-255 057
cp.dutymanager@dnata.co.uk
- 2** West Point, Units 1 and 2, Northumberland Close, Stanwell, Middlesex
TW19 7LN
T: 01784-424 700
F: 01784-425 111
officewp.imports@dnata.co.uk
- 3** Building 521a
Stirling Road,
London Heathrow Airport,
TW6 3JJ
T: 0208-283 3837
F: 0870-191 2971
b521.dutymanager@dnata.co.uk
- 4** Unit One, dnata City West, Northumberland Close, Stanwell, Middlesex
TW19 7LN
T: 01784-422 700
F: 01784-246 214
u1.dutymanager@dnata.co.uk
- 5** Unit Two, dnata City West, Northumberland Close, Stanwell, Middlesex
TW19 7LN
T: 01784-425 000
F: 01784-245 080
u2.dutymanager@dnata.co.uk
- 6** Unit Three, dnata City West, Northumberland Close, Stanwell, Middlesex
TW19 7LN
T: 01784-422 888
F: 01784-246 783
u3.dutymanager@dnata.co.uk
- 7** Unit One, dnata City East, Bedford Road, Staines, Middlesex
TW19 7NL
T: 01784-425 100
F: 01784-245 122
dceast.dutymanager@dnata.co.uk
- 8** Unit Two, dnata City East, Bedford Road, Staines, Middlesex
TW19 7NL
T: 01784-425 000
F: 01784-245 080
dceast.dutymanager@dnata.co.uk

Manchester - MAN



dnata City North
2 Pinfold Lane
Manchester Airport
M90 5UY
T: 0161-435 2300
F: 0161-435 2311
lead.agent@dnata.co.uk

Our other facilities

Birmingham Airport

The Argosy Building,
Birmingham
B26 3QN
T: 0121-767 9900
F: 0121-782 6937
bhx.ops@dnata.co.uk

Newcastle Airport

Unit 3, Transit Building,
Freightway Village,
Woolsington,
Newcastle Upon Tyne
NE13 8BH
T: 0191-214 2700
F: 0191-214 2714
ncl.cargo@dnata.co.uk

Glasgow Airport

Cargo Terminal, Building 7/8
Nevis Way, Abbotsinch,
Paisley
PA3 2SS
T: 0141-847 4570
F: 0141-847 4571
gla.cargo@dnata.co.uk

Regional Trucking Office

dnata City North
2 Pinfold Lane
Manchester Airport
M90 5UY
T: 0845-177 0558
regionaltrucking@dnata.co.uk

London Gatwick - LGW



Unit 2A & 2B Gatwick Cargo,
West Sussex
RH6 0SQ
T: 0845-177 0596
F: 0845-177 0598
lgw.lead@dnata.co.uk

The background of the page is an abstract geometric pattern composed of numerous triangles in various shades of blue and green. The colors range from a vibrant lime green on the left edge to deep navy blues and light sky blues. The triangles are of various sizes and orientations, creating a complex, crystalline structure.

Head Office & Registered Office: Dakota House, Poyle Road Colnbrook, Berkshire, SL3 0QX
Registered in England: No. 3091040. All business undertaken in accordance
with BIFA 1989 Trading Conditions, copies available upon request.