station	AMS	Amsterdam Schiphol Airport	
Pelikaanweg 1 1118 DT Schiphol	Airport	Cargo Terminal Charges Published Tariffs Valid as from 01 January 2025 – All charges are in euro and charges over <u>Chargeable Weight</u> (CW)	dnata

Cargo Terminal Handling Charges dnata B.V Amsterdam

Valid as from January 1st, 2025

station	AMS	Amsterdam Schiphol Airport	
Pelikaanweg 1 1118 DT Schiphol	Airport	Cargo Terminal Charges Published Tariffs Valid as from 01 January 2025 – All charges are in euro and charges over <u>Chargeable Weight</u> (CW)	dnata

General conditions;

- Minimum charges are always per time units of 24 hours.
- Minimum charges are always per AWB.
- Unless otherwise specified then stated hereinabove/
- Basic charge will always be charged per handling activity. (the unit charge will be charged in addition of the basic charge).
- Combination of BUP with loose cargo will be charged individually and not combined.
- Part-shipments Import will be invoiced over that part which is available for collection, after NOA (18hrs FOC).
- FWB data will always take precedence over the hard copy of the MAWB for billing purposes.
- The ULD rate will apply only when the MAWB and Manifest are printed with complete intact ULDs. If there is a combination of loose kilograms and ULDs, and no clear distinction is made on the AWB, the total weight will be invoiced at the loose rate.
- Storage fees will be calculated on chargeable weight (CW). For part shipments, the customary method of splitting the total weight by the average weight per piece will be used.

Remarks to specific items within the Cargo Terminal Charges:

1.1 ULD Tariffs;

Only applicable in case shipments are described as such on the (M)AWB and cargo manifest and delivered unaltered on vehicles with a conveyor deck.

ULD rate only applicable when ULDs move directly through the warehouse without change it its contents. Dismantling of ULDs in the warehouse or in front of the warehouse by third parties is not permitted. In case ULDs are offloaded (on instruction of the consignee) by dnata cargo employees, the weight charge will be applicable instead of the ULD tariff. When unloading, charges will be based on the man-hour tariff and (if applicable) the use of the forklift.

1.2 ULD control;

All ULD delivereds to dnata Amsterdam ULD-control must be delivered according to the following standards:

a. Must contain correct **PRINTED** documentation (ULD-list). Handwritten documentation, will not be Accepted and therefore equipment will not be offloaded!

b. ULDs are loaded in truck on wooden skids or two wooden beams. IATA regulations state that ULDs should never be stored directly on the floor to assure safe and damage free handling.

In case loaded into rollerbed, 2 ULD stacks may be stacked but must be separated by wooden skids or beams. (Maximum ULD count in 1 stack is 20 units)

c. ULDs must be strapped over the length of the stack with two straps to prevent the stack from shifting and damage free unloading.

d. All delivered ULDs must be completely clean, no plastic or other waste present in/on the ULD.
If dnata Amsterdam ULD-control decides to unload a truck with ULDs on board which are not clean according to above, dnata Amsterdam will charge the agent or airline involved per unclean ULD.
e. All delivered ULDs must be sorted by airline, mixed airline ULDs in one stack must be separated by 1 base wooden skid. If dnata Amsterdam ULD-control decides to unload a truck with stacks of ULDs on board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean by a board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per unclean board.

individual ULD for the total stack. **f.** Equipment/ULDs' delivered by the agent(s) or represented by a trucking company will be charged to this agent.

In case of incorrect delivery, dnata Amsterdam ULD-control will reject the truck, the truck will not be unloaded and the driver will be instructed accordingly. The driver must leave the dnata Amsterdam premises and is welcome to return as soon as the shipment is delivered according to the stated procedures.

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2.1 NRFC : Procedure applicable as from 01 January 2023.

If one or more conditions below are not fulfilled the not ready for carriage (NRFC) fee will be applicable:

Conditions for delivering "Ready for Carriage":

- A. Before offering an outbound (export) consignment, the ground handler and Schiphol have to receive a correct and fully completed electronic airway bill (eAWB)^{*} in accordance with IATA-TACT rules and IATA technical specifications (using the most recent version of Cargo-IMP, Cargo-XML or ONE Record or the version immediately preceding the latest). The ground handler must be able to verify the presence and completeness of the information received by Schiphol at consignment level via eLink^{**}.
- B. The consignment must be offered with the ACN card. Before the consignment is delivered, all customs formalities for export and re-export must have been met digitally. The ground handler must be able to verify the presence and completeness of this at consignment level via eLink^{**}.
- C. The consignment must be offered on pallet(s)^{***} in one lot to the ground handler's warehouse floor or on the load bed at the rear of the delivering vehicle.
 Exception: ULDs (BUPs) that are stated as such on the airway bill (AWB or eAWB)^{*}.
- D. Each consignment must be delivered in such a manner that the number of pieces, the weight and all labels can be checked that they are in accordance with the airway bill. Deviation from weight and/or volume of the freight will be handled as "Not Ready for Carriage". The consignment must also be controllable on damage and must be in accordance with IATA Regulations.
- E. The consignment's status must be 'Secure' in accordance with the applicable EU Regulations upon the day of delivery. The Aviation Security information should be indicated electronically in the eAWB^{*} in accordance with IATA's technical specifications or submitted via one of the alternative methods for submitting an eCSD. The ground handler must be able to verify the presence and completeness of this information at consignment level via eLink^{**}.
- F. The consignment is digitally pre-notified via eLink^{**} including the license plate number of the delivery vehicle and the driver's ACN card number. The ground handler must be able to verify the presence and completeness of the Digital Pre-Notification at shipment level via eLink^{**}.

If the offered consignment is not in compliance with the regulations above, the ground handler can choose to either refuse the consignment or to correct it in accordance with the relevant ground handler's conditions. The ground handler and driver can indicate this in eLink^{**} or on a cargo delivery list signed by both parties. Advance notification of the arrival of a "Not Ready for Carriage" delivery does not make the consignment concerned "Ready for Carriage".

^{*} Exception to the use of eAWB (as defined on the IATA website and in IATA Multilateral Resolution 672) is that bilaterally it may be agreed that, temporarily, the FWB is sufficient (without EAP/EAW).

^{**} eCargo Receipt/eLink or comparable (community) systems.

^{***} In accordance with legislation and regulations.

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1.	IMPORT	Unit charge CW in €	Minimum or Basic in €
1.1	Customs delivery order		Minimum 45,93
	 <u>Warehouse facility charges general cargo based on Chargeable</u> <u>Weight</u> 	0,179	
	 ULD tariffs (see conditions page 1) LD3 type ULDs per ULD 10Ft ULDs per ULD 20Ft/16Ft ULD per ULD Combination of BUP with loose cargo will be charged 	98,50 186,00 353,00	
	Breakdown BUP/Intact (On Request agent) both charges will apply	0,184	Basic 163,47
	 (BUP tariff + Warehouse facility charges) Human safety precaution fee 	0,008	Basic 21,42
1.2	Veterinary control		
	 Facility charges EU-inspection (Free storage period of 18 hours, after receipt of the NOA and afterwards the general cool / freeze storage charges will become applicable) 		Minimum
	 (Non-)human consumption products per shipment From 0001 KG till 10.000 KG per KG Exceeding 10.000 KG per KG 	0,36 <u>On request</u>	379,43
	PD-Inspection	0,19	/ 116,09
	Including: EU inspection reservation Coordination (arrival time etc.) Warehouse facilities (handling charges)		110,09
	Excluding: Costs from V.W.A. (inspection) to be recharged as actual costs plus an accounting surcharge of 15%)		
1.3	Additional charge for XPS shipments (for shipments up to max 5.000kgs)		Minimum
	 Urgent shipments (additional charge) per shipment per KG / per shipment per ULD 	0,119 95,27	136,70
	Time guarantee: actual time of arrival of the flight plus 2 hours for passenger and plus 4 hours for cargo (freighter) flights. A shipment is handled as urgent in case a form of application is presented at least 6 hours before arrival of the flight. The additional		

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	charge is not applicable in case the time guarantee cannot be realised.		
1.4	 Administration fees Bank release POD request, per POD Request for Temperature/Damage report Collect charges fee as 5% on the amount with a minimum tariff. 	77,06 17,92 14,92	Minimum 76,05
1.5	 Reweigh of shipments Reweighing per KG per shipment (actual scale weight) 	0,108	Minimum 25,55
1.6	Return skid policy Skid return policy / per skid piece (120x100) Euro pallets used	9,87 18,52	
1.7	 Transfer between dnata Cargo warehouse and other premises (airside only) Transport and unloading per KG Transport per 10Ft ULD (Maximum of 4 dollies or 5 belly carts per transport) Transport 20Ft ULD 	0,125 205,08 290,50	Minimum 202,40 / Maximum 478,53

2.	Export	Unit charge CW in €	Minimum or Basic in €
2.1	 Reception of shipments NRFC delivery (see page 2 conditions for delivering "Ready For Carriage" NRFC as per item C, D: Shipments charged per KG (see conditions on page 11) per Airwaybill and max. per single truck load 	0,13	Minimum 81,95 /
	NRFC as per item A, B, E, F: will be charged for a fixed fee	81,95	Maximum 555,47
2.2	Customs charges		
	Export Acceptance Fee, per AWB	16,00	
2.3	Customs formalities.		
	 Customs Control Fee / Facilitate physical control Submitting Arrival at Exit (un-cleared MRN documents) for the first MRN document: For the next MRN documents for the same MAWB: 	154,07 86,68 40,85	

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	 Data entry for FWB and FHL Delivery without / incomplete FWB, per FWB data entry (as delivery not in compliances with the RFC procedures the costs as per 2.1 will be added) Delivery without / incomplete HAWB for countries for which HAWB's are mandatory. 	36,60 13,44	
2.4	Labelling of shipments, per label.		Minimum
	Labels supplied by Customs agent, per label	0,46	62,71
2.5	 Dangerous goods (re-) check /storage and handling (as per TACT-rules) DGR have to be accompanied by a shipper's declaration in accordance with IATA dangerous goods regulations Acceptance check on request of forwarder/agent (only when received a written request in advance) in case of fail NRFC reason D will be charged on top Denied dangerous goods shipment, due to non-compliances (per AWB/occasion) Hidden/Undeclared dangerous goods due to non-compliances (per AWB/occasion) Short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments Irregularities with short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments 	152,33 403,19 1000,00 62,71 107,51	
2.6	Additional fee for last minute delivery, after final acceptance time Per shipment (delivery within flight closing time, and confirmed by the carrier in writing)	0,142	Basic 224,00
2.7	Recollection fee Shipments to be recollected (by agents) after acceptance time of the freight per KG (after approval of the carrier)	0,13	Minimum 134,83
2.8	Reweigh of shipments Reweighing per KG per shipment (on actual scale weight)	0,108	Minimum 25,55

3.	STORAGE FACILITIES For export and import shipments (**) Storage fees will be calculated on chargeable weight (CW). For part shipments, the customary method of splitting the total weight by the average weight per piece will be used.	Unit charge in CW €	Minimum or Basic in €
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3.1	General cargo (**) (Import) Import storage charges (after the 18 hours) per 24hrs or part thereof (The first 18 hours after freight check-in is free of charge for General cargo only). Storage charges will remain applicable also when shipment has been placed on hold by customs- or government department. General cargo (**) (Export)	0,141	Minimum(*) 76,09
	Export storage charges (after the 48 hours) per 24hrs or part thereof (The first 48 hours after freight check-in is free of charge for General cargo only) (*) Minimum charged per 24hrs or part thereof	0,141	Minimum(*) 76,09
3.2	 Storage (**) & Handling based per KG / per 24 hours or part of it # Cool/freeze shipments charged per Kg per 24hr or part thereof # Pharmaceutical products charged per kg per 24hours or part thereof # Dangerous Goods charged per Kg per 24hr or part thereof (Exception for ELI/ELM and ICE general cargo storage will be applicable 18hrs free, unless mandatory special storage instructions may occur for these commodities. In that case no free storage will become applicable) 	0,182 0,182 0,182	Minimum(*) 83,50 83,50 83,50
	 # Transport containers containing DG (#=<u>No free storage period; shipments excluded from handling of commodities under E.U. inspection at the dnata perishable centre</u>) (*) Minimum charged per 24hrs or part thereof 	204,33	
3.3	 Secured (**) storage (on request only) Loose, per 24hrs or part thereof ULD (other than LD3) per ULD and 24hrs or part thereof ULD (LD3) per ULD and 24hrs or part thereof (*) Minimum charged per 24hrs or part thereof 	0,47 164,87 98,57	Minimum (*) 107,50 / AWB
3.4	 Cool container and/or Active Container Storage of Active Container or other TCC under power with active cold chain services (per unit and per 24 hrs or part thereof) Dry-Ice for normal cool containers with a minimum of 5 Kg and Max 15Kg. (*) Minimum charged per 24hrs or part thereof 	116,47 on request actual costs + 15%	

4.	SCREENING AND SECURITY CHARGES	Unit charge in CW €	Minimum or Basic in €
4.1	Screening of cargo		Basic

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	Screening methods per AWB Without pre-alert, NRFC charges (see 2.1) will be added	0,16	59,25 / Maximum 404,92
	Screening of an Aircraft engine	612,99	
4.2	VUN handling (pre-alert) per AWB with a maximum of 3ULDs per AWB (must be confirmed by dnata Security department)	180,55	
4.3	 *Security guard / escort per hour, per person Charged per hour or part thereof *Additional fee will be applicable of 35% during weekend, Friday 20.00hr till Sunday Night (24.00hr – 07.00hr) / Public holidays 	122,60	
4.4	Review CCTV footages upon request, charged per half hour or part thereof	73,55	
4.5	Irregular parking behavior will be fined per incident/occasion	57,22	

5.	USE OF MANPOWER, MATERIAL AND EQUIPMENT	Unit charge in CW €	Minimum or Basic in €
5.1	 Rent of equipment at cargo area (on workorder) Forklift truck, per 30 minutes or part thereof (excluding oversized cargo) Up to 3 Ton weight From 3 Ton up to 10 Ton weight From 10 Ton up to 16 Ton weight (Driver included) Aircraft engine dolly, 96" width (per handling and included 12 hours) For one time additional 12 hours 	per 30 min. 257,93 366,59 569,62 492,78	Minimum 257,93 366,59 569,62
5.2	 Use of manpower (on request and work order) Per 30 minutes or part thereof (warehouse staff) 	80,93	Minimum 80,93

6.	SPECIAL SERVICES	Unit charge in CW €	Minimum or Basic in €
6.1	Transport of VAL shipments (on request only and after approval of dnata security manager)	On request	On request

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6.2	Disposal/destruction of refused shipments Destruction charges general cargo per shipment (excluding discharge; including customs) Storage charges will remain applicable until the destruction/disposal been completed.	230,33	Minimum 91,11
	 Discharge: General cargo and packing material per Kg / per shipment Via destruction company (actual costs plus 15%) and actual costs for man-power to assist. 	0,312	
6.3	 Provide copies of documents already delivered Per copy 	4,49	Basic 17,80
6.5	 Providing digital pictures upon request Per 5 pictures, per AWB 	8,95	Basic 26,87
6.6	 *Crane (Use of crane must be arranged directly with dnata) Please request with AMS_specialcargo@dnata.nl *(Note: crane need to be coordinated by dnata B.V due to company policy and regulations 	On request	actual costs + 25% Admin fee
6.7	 *Escort for airside visit/tour/supervision Charged per hour or part thereof *Additional fee will be applicable of 35% during weekend, Friday 20.00hr till Sunday Night (24.00hr – 07.00hr) / Public holidays 		Minimum 435,37
6.8	All other services when available on request only	On request	
6.9	Cargo Delivery Service (CDS) Air Cargo delivered to consignee warehouse Please request under email: AMS_specialcargo@dnata.nl	On request	
6.10	Re-packaging in case of damage or poor packaging (by specialized company, actual costs + 15% Admin fee).		Basic 165,58

General Terms and Conditions:

All cargo terminal activities are performed under the terms and conditions which can be found on the dnata B.V. Amsterdam website.

https://www.dnata.com/en/media/General%20Terms%20and%20Conditions%20dnata%20B_V_okt15_tcm2 7-64066.pdf

I dnata B.V reserves the right to amend Terminal Handling Charges during the given calendar year if circumstances so merit.